

Student Resources and Facilities

Disability Services

Marquette University strives to ensure equal access to qualified students with disabilities across all aspects of university life. The Office of Disability Services has been designated to coordinate this process in accordance with the university's compliance responsibilities under the law. Accommodation determinations for all students with identified and documented disabilities are made on a case-by-case basis. Any student is welcome to contact this office for more information; through an interactive process, accommodations may be approved for individuals with a diagnosed medical, physical or mental health condition that is substantially affecting at least one major life activity.

More detailed information about accessibility for all students at Marquette can be found at the Disability Services website (<http://www.marquette.edu/disability-services/>). The Office of Disability Services is located in the 707 building, Room 524; P.O. Box 1881, Milwaukee, WI 53201-1881; Phone (414) 288-1645; Fax (414) 288-5799.

Email

Marquette University utilizes email as one of the official means of communication with students to keep them informed of important information such as financial aid and billing data; college deadlines, events and updates; and important campus news. Students are issued an official eMarq email account for use while they are enrolled.

Email is an appropriate and preferred method for official communication by Marquette with students unless otherwise prohibited by law. The university has the right to send official communication to students by email with the assumption that students receive, read and, if necessary, act in a timely manner based upon these emails. For more information, see the University Email Policy (<http://www.marquette.edu/its/about/official.shtml/>).

Marquette Central

This office is the primary source for student enrollment and financial services information and assistance. Once students are admitted to the university, this office is available to help students through Marquette processes and serves as a resource for questions about registration, student financial aid and student accounts. For more information, visit the Marquette Central website (<https://www.marquette.edu/central/>).

Marquette University Police Department

With the Marquette community located in downtown Milwaukee, students need to be aware of the realities of city living. Recognizing this, the university strives to educate students about personal safety and crime prevention through a wide variety of safety programs and services.

Marquette operates its own commissioned police department (<http://www.marquette.edu/mupd/about.php>), which works closely with the Milwaukee Police Department to ensure the security and safety of the university community. Located on the first floor of the 16th Street Parking Structure, 749 N. 16th St. (between Wisconsin Avenue and Wells Street), the department houses its administration, officer operations, the Command Information Center, preventive services and Student Safety Programs. MUPD operates 24 hours a day, every day. Services can be obtained by calling (414) 288-6800. In cases of emergency, students and employees should contact MUPD's emergency line by dialing (414) 288-1911 from any campus extension or off-campus phone.

MUPD employs police, public safety and university service officers. The police officers' primary role is to prevent crime and the breach of public order. Primary responsibilities include protecting students, faculty, staff, campus visitors, property and facilities from accidents, bodily harm, fire, theft, vandalism and illegal entry; enforcing laws and traffic and parking regulations; apprehending violators; providing general information and assistance to the public; conducting criminal investigations; and participating in community-oriented policing efforts. Public safety officers are responsible for preventing and suppressing crime, protecting life and property, and preserving peace throughout the Marquette community. University service officers are responsible for protecting the Marquette community and securing Marquette's property. They conduct walking patrols of campus buildings and grounds, provide authorized after-hours access to buildings, and assist public safety officers, as well as campus community members, who have locked keys in cars, need jump-starts or require other assistance.

To provide members of the Marquette and surrounding community with a direct means of contacting MUPD, the university maintains Blue Light and Service Phones. Blue Light Phones, most frequently recognized by blue lights on the top of the phones, and Service Phones, most frequently recognized by red labels, are placed in university buildings, apartments, parking areas and near-off-campus areas. Video cameras are located throughout campus and in the near-campus neighborhood. They are linked to the Command Information Center in MUPD and are used to help monitor suspicious behavior and document activity in a given area.

MUPD also offers a free safety app, EagleEye, as an added layer of security. Available for download from the Apple App Store and Google Play for Android, the EagleEye app features a mobile Blue Light feature, which allows users to press a button in the app that connects them directly to MUPD; a Friend Walk feature, which allows students to track their friends' locations from point A to point B; and a variety of other safety and security features.

A wide variety of crime prevention and safety awareness programs (<http://www.marquette.edu/mupd/safety-tips.php>) are made available to groups that are interested in promoting safety. Popular topics include self-defense, personal safety, sexual assault prevention and alcohol awareness. Numerous brochures, a newsletter and crime statistics are readily available to provide information.

Any member of the Marquette community who becomes involved in a crisis situation can receive the benefits of the Victim/Witness Services program. The program provides resources for those in need of counseling or support services in addition to providing escorts to and from all necessary court-related appearances.

MUPD complies with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act through the publication of the Safety Resource Guide, which includes campus crime statistics and crime prevention strategies. Copies of the Safety Resource Guide are available from MUPD (<http://www.marquette.edu/mupd/>) or by calling (414) 288-7320.

Student Educational Services

The Office of Student Educational Services (OSSES) offers a range of academic support services at no charge to students. Services include academic coaching, tutoring, college success strategies, time management and workshops to campus groups. OSSES sponsors two special programs: The Urban Scholars Program, a four-year scholarship program providing ongoing mentoring, leadership development and service opportunities for high achieving low-income, first generation college students and the Emerging Scholars Program (ESP) which provides interested freshmen with a five-week summer program and specialized advising during the first year of college. For more information, visit the Student Educational Services website (<http://www.marquette.edu/osses/>).

Student Handbook

The Student Handbook (<http://www.marquette.edu/osd/policies/index.shtml/>), is online and issued annually. It contains information and regulations on housing, conduct and student activities. Rules governing eligibility for membership and participation in student organizations, as well as descriptions of all recognized student organizations, also are contained in the Student Handbook.

Many colleges and departments issue a student handbook unique to their majors. Students in these majors are also governed by the rules and regulations of their individual college handbook.

Student Information System (CheckMarq)

Marquette students obtain up-to-the moment information, monitor their academic record, view courses, register, run an academic progress report and update their address/phone numbers online by using the CheckMarq system (<https://checkmarq.mu.edu/>). Students can access CheckMarq from any computer or mobile device with Internet access. CheckMarq requires both a username and password. Information Technology Services assigns usernames and temporary passwords to all new students at the time of their admissions. While the username is effective for the duration of their studies at Marquette, the temporary password must be changed the first time students log onto their account and is changed periodically thereafter.

Transcript of Academic Record

A Marquette University transcript (<https://bulletin.marquette.edu/undergrad/academicregulations/#transcripts-official>) is the complete and unabridged copy of all academic work attempted while matriculated at Marquette, with the exception of transfer credit taken elsewhere. Partial transcripts are never produced. Course and grade information contained on the transcript are released pursuant to the Family Educational Rights and Privacy Act of 1974 (as amended).

Information on requesting an official transcript can be found on the Marquette Central website (<https://www.marquette.edu/central/registrar/requesting-transcripts.php>).

Veterans Benefits

The Office of the Registrar acts as liaison between students and the Veterans Administration, the Wisconsin Department of Military Affairs and the Wisconsin Department of Veterans Affairs. Students eligible to receive educational benefits under one of the various federal Veterans Administration programs and State of Wisconsin programs must, at the beginning of each term for which they are registered, complete and/or submit the Marquette Application for Certification of VA Educational Benefits. First time VA benefit applicants or transfer students may need to furnish additional documentation. For more information on how to apply for Veterans' educational benefits, visit the Marquette Central Veteran's Benefits website (<https://www.marquette.edu/central/registrar/veterans-benefits.php>). Information or consultation regarding Veterans educational benefits is available at any time during regular Marquette Central (<https://www.marquette.edu/central/>) office hours.

Marquette participates in the Yellow Ribbon Program (<https://www.marquette.edu/central/registrar/how-do-i-use-federal-veterans-benefits.php>), a Post-9/11 GI Bill[®]/Forever GI Bill[®] enhancement program for students who qualify for 100% of the Post-9/11 GI Bill[®]/Forever GI Bill[®]. This program allows institutions of higher learning in the United States to voluntarily enter into an agreement with the VA to fund some or part of the tuition expenses of these students beyond the Post-9/11 GI Bill[®]/Forever GI Bill[®] annual cap.

Federal Law requires that educational assistance benefits to Veterans and other eligible students be discontinued when these students cease to make satisfactory progress toward their degree objective. Individuals who wish to receive Veterans educational benefits must qualify and meet the published academic standards and requirements of the university in order to be certified for Veterans educational benefits. Only courses that apply to a

degree program may be certified for VA educational benefits; and students must inform the Office of the Registrar of changes to their enrollment after certification is submitted for the term.

Haggerty Museum of Art

The Haggerty Museum of Art advances Marquette University's mission by enriching the intellectual and creative lives of students and communities at large through engagement with the museum's collections, exhibitions and programs.

The Haggerty Museum of Art, an academic museum committed to advancing social justice through meaningful aesthetic experiences, plays a unique role in the Milwaukee community. The Haggerty engages both academic and general audiences in high-impact, interdisciplinary, object-based learning experiences that span subjects from English to Engineering. More than half of Marquette University's students experience the museum's innovative exhibitions, programs and collections each year. The Haggerty Museum of Art is open every day. Museum admission is always free, to everyone. For more information, visit the Haggerty Museum of Art website (http://www.marquette.edu/haggerty/permanent_collection.shtml/).

Hartman Literacy and Learning Center

The Hartman Literacy and Learning Center is a facility within the College of Education, which supports undergraduate literacy-related programs. The center's library houses a children's literature collection, which is used by College of Education students as well as children participating in the center's after school tutoring program, collaborations between the university and neighborhood elementary schools. Students enrolled in EDUC 4964 Teaching Elementary Level Reading Practicum participate by tutoring small groups of children in reading and writing after school. The Hartman Literacy and Learning Center provides faculty and staff to support and conduct research. For more information, visit the Hartman Center website (http://www.marquette.edu/education/centers_clinics/hlc.shtml/).

Libraries Overview

Marquette's Raynor Memorial Libraries and Ray and Kay Eckstein Law Library support the university's teaching, research and service mission by providing access to vast collections of recorded knowledge as well as a variety of research services, friendly expertise, technology tools and collaborative spaces.

Raynor Memorial Libraries

Raynor Memorial Libraries, positioned at the physical and intellectual center of campus, offers a host of services, resources and spaces to help the Marquette community learn, discover and share knowledge. Although it has the footprint of a single library, Raynor Memorial Libraries is comprised of two buildings, each with its own distinctive character: Raynor Library (built in 2003) and Memorial Library (built in 1957).

Raynor Library, open 24/5 during the fall and spring terms, offers a variety of technology-enhanced study areas and reservable study rooms. In addition, it is home to many library services—including research support, information literacy instruction, digital scholarship services, and funding information—as well as centers for writing and faculty development. Raynor Library is also home to the Department of Special Collections and University Archives, whose unique materials include original J.R.R. Tolkien manuscripts, Dorothy Day's papers, Marquette's historical records and a sizeable rare-book collection. Other notable collections in Raynor Library focus on Milwaukee music recordings and Christian spirituality.

Memorial Library houses the majority of the library's print collection—more than 1.5 million printed volumes—as well as a variety of quiet study spaces and reservable research carrels. It is connected to Raynor Library via the 2nd-level bridge, home to the popular Brew @ the Bridge café.

In addition to its physical spaces, Raynor Memorial Libraries offers an ever-growing suite of digital collections and services. Online collections include about 500 research databases, 2.5 million e-books, 64,000 journals and 32,000 online materials produced by Marquette's own scholarly community. Online services include subject-based research guides and online research assistance via text, e-mail and 24/7 chat.

For more information on Raynor Memorial Libraries, visit the Raynor Memorial Libraries website (<http://www.marquette.edu/library/>).

Law Library

The primary mission of the Marquette University Law Library is to support the research activities of the Marquette University Law School students and faculty. The law librarians who hold both a law degree and a library degree teach a variety of law-related research courses within the law school and a number of legal research sessions for various departments on campus.

The Law Library is located in Eckstein Hall. The Law Library maintains a comprehensive electronic and a selective print collection of primary legal materials from all federal and state jurisdictions as well as a collection of selected international and comparative legal materials. In addition, the Law Library provides the entire campus with electronic subscriptions to resources that include ProQuest federal legislative history materials and HeinOnline. The Law Library is a selective depository of federal government law-related documents. The Law Library subscribes to a number of electronic legal research databases available to anyone using the Law Library. Law Library users may also access a comprehensive collection of both print and electronic Wisconsin legal research resources while in the law building.

For more information about the Eckstein Law Library, visit the Law Library website (<https://law.marquette.edu/law-library/eckstein-law-library/>).

Research Centers and Institutes

In order to foster and enhance research and study at Marquette University, a number of units on campus have established thematic research centers and institutes. These centers and institutes offer the opportunity for active collaboration and research in a variety of categorical areas.

The centers generally are designed to bring an interdisciplinary focus to the study of complex problems and involve the participation of several faculty members. Opportunities are available for student participation in the programs of several of the centers and institutes.

The Office of the Provost maintains a list of currently active centers and institutes (<http://www.marquette.edu/research/centers.php>).